

Privacy Policy

This privacy policy sets out how QA Plus Ltd [QA] uses and protects any information that you give us to maintain our compliance with General Data Protection Regulation and the Data Protection Act 2018. QA is committed to ensuring that your privacy is protected.

Should we ask you to provide information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

This policy may be revised from time to time by updating this page and this version is effective from 30th November 2023.

Cookies

Our website does **not** place cookies on your system.

What we may collect

If requested on a submitted form we may collect the following information:

- name and job title
- contact information including email address and telephone number
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs, provide you with a better service, and for the following reasons:

- Internal record keeping
- We may use the information to improve our products and services.
- QA may send promotional emails about new products or other relevant information
- We may contact you for market research purposes by email, phone or mail.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement.

You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection of your personal information in the following ways:

- whenever you are asked to fill in a form on the website you can indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us as below.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held at any time please email us at info@qaplus.co.uk or write to us at

QA Plus Ltd., Raglan House, Llantarnam Park, Cwmbran, Torfaen, NP44 3JU

If you believe information we are holding on you is incorrect or incomplete, please inform us as soon as possible - we will promptly correct any such information.

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